



Dear Foster Coach Sales Customers,

As the nation comes together during the coronavirus pandemic, Foster Coach Sales feels the weight of our responsibility as a critical supplier to emergency services, as an employer, and as a part of our local community. Foster Coach Sales service and sales are part of a critical lifeline, one that is particularly strained during this difficult time. We take great pride in what we do to help keep people around the world safe, and in the roles we play to help our local communities continue to prosper.

Based on the Department of Economic Community Development's guidelines, Foster Coach Sales provides and services ambulances in support of Fire and EMS agencies across the state of Illinois, Iowa, Wisconsin and Missouri. We also provide parts to all other areas of the country. We are remaining open during recommended shelter-in-place action to continue to provide first responders with essential vehicles, parts and service during the COVID-19 emergency, and have been authorized to continue operations as part of the Department of Homeland Security's Critical Infrastructure Workforce memo of March 20, 2020. Accordingly, Foster Coach Sales will continue operations so we can all continue to do our part.

Supporting and serving First Responders

The ambulances and service we provide at Foster Coach Sales is critical for the communities who count on us – locally and across the country. We are needed even more in this crucial time to keep vehicles in service.

Parts and Service

Our work at Foster Coach Sales directly supports essential emergency services. We are critical and are necessary to keep the Ambulances on the road.

While we remain committed to those that depend on our products and services, we also take our responsibility to our employees and wider community very seriously. This is why we have taken additional actions to protect the health of our employees and will continue to monitor the situation closely and adapt as necessary going forward.

Please make sure to decontaminate your vehicle prior to any service either by our techs in the field or bringing the vehicle to Foster Coach Sales, Inc or Rock River Auto Body, Inc.

In conclusion, we at Foster Coach Sales, Inc would like to express our sincere gratitude to all the EMS, Fire, and Medical Staffs throughout our country for their unprecedented commitment and dedication during this pandemic. We also would like to thank our dedicated staff of employees, office, sales, and support technicians, along with the support of our body shop, Rock River Auto Body, Inc. that have remained steadfast in providing the services we do on a daily basis.

Thank you,
Steve Foster, President